



560(P1307US00)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action of September 4, 2007. Please amend the above-identified application as listed below and as set forth on the following pages:

Amendments to the Specification
Amendments to the Claims
Amendments to the Drawings describing changes to drawings shown in the Appendix

Remarks are included following the amendments
An Appendix including amended drawing figures is attached following the Remarks.